#### Questionnaire

		Yes	No
Gen	eral Questionnaire		
1.	Has the board of directors, consistent with its duties and responsibilities, adopted written loan portfolio management policies and objectives that accomplish the following:		
	• Clearly state the board's general credit philosophy?		
	• Establish loan authority of committees and individual lending officers?		
	• Define the duties and responsibilities of the loan officers and loan committee?		
	• Define acceptable types of loans and collateral?		
	• Establish maximum loan terms and amortization requirements for various types of loans?		
	• Establish loan pricing objectives?		
	• Applies loan underwriting standards to loans purchased and participation loans? (The association cannot delegate this responsibility to another lender.)		
	• Establish minimum financial information required before the closing of the loan? (The level of data will vary depending on loan type and portfolio.)		
	• Establish policies for any automated underwriting and credit scoring standards in use?		
	• Establish a written appraisal policy in conformance with 12 CFR § 564 and Section 208 of the Examination Handbook?		
	• Establish documentation standards for underwriting analysis and approval decisions?		
	• Establish written collection standards?		
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#### Questionnaire

		Yes	No
2.	Does the association review its loan underwriting policies and procedures at least annually and does management determine if the loan underwriting policies and procedures are congruent with changing market conditions?		
3.	Does the association have review and approval procedures for all reports before submission to the board or its committee?		
4.	Do management reports include the following items:		
	• A recap of new lending by portfolio and type?		
	• A listing of loan commitments and other contingent liabilities?		
	• A detailed loan performance and asset classification report?		
	• A listing of other loans and assets requiring special attention?		
	• A listing of concentration risks?		
5.	Has the association established minimum documentation standards for each loan type?		
6.	Do loans on all borrowers contain the following information:		
	• Written applications for all loans that show the purpose of the loan?		
	• The planned repayment schedule?		
	• The disposition of the loan proceeds?		
	• Disbursement authorizations?		
	• Credit and trade checks on the borrower?		
	• Signed financial statements (including income statements, W-2, tax returns, and other sources or repayment) for the borrower, guarantor, and significant related parties?		
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#### Questionnaire

		Yes	No
	Collateral evaluations where applicable?		
	• Lien releases where applicable?		
	• Written credit memorandum or approval form supporting the loan decision and attesting that the loan meets the institution's underwriting guidelines or is an approved exception loan?		
	• Information on the borrower's other loan and depository account relationships?		
	• Other pertinent documents or correspondence relating to the loan?		
7.	Does the association maintain a system to ensure that it requests and receives current financial information for commercial borrowers whose loan repayment is dependent on business income?		
8.	Does the association require submission of audited financial statements based on dollar amount of commitment or other criteria?		
	If so, state the requirement.		
9.	Does the association perform a credit investigation on proposed and existing borrowers?		
10.	Does the association require that all loan commitments be in writing?		
11.	Does the association review and update lines of credit at least annually?		
12.	Does the association check borrowers' outstanding liabilities to appropriate lines of credit before granting additional advances?		
13.	Is the administrative system independent of the lending function (it may be a function of the loan servicing or internal audit department) that covers each department and accomplishes the following:		
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#### Questionnaire

		Yes	No
	• Reexamines notes for proper execution, receipt of all required supporting papers, and proper disclosure forms?		
	• Determines that loans are in compliance with loan policies and are within the association's lending authority?		
	• Determines that the loan officer initially approves the loan?		
	• Ascertains that loans to corporations are within the limitations set for the borrower by corporate resolution?		
	• Ascertains that loans are within loans to one borrower limits?		
	• Rechecks the preparations of maturity and interest notices?		
	• Ensures that personnel follow procedures to protect notes and documents from theft or damage?		
	• Maintains a tickler file that will give at least 30 days advance notice before expiration of hazard insurance, public liability insurance, flood insurance, and take-out commitments?		
	• Confirms collateral and loans with customers on a test basis?		
14.	Has the association established an adequate system to maintain loan documentation, including a checklist to ensure that the institution received required documents and that they are on file?		
15.	Does the association ensure that a person who does not handle cash examines and prepares entries to various general ledger and other loan controls?		
16.	Does the association prohibit loan officers from processing loan payments?		
17.	Does the association segregate and identify records and files for serviced loans?		
18.	Does a person who does not issue checks or drafts or handle cash prepare and test loan fee and interest income?		
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#### Questionnaire

		Yes	No
19.	Does the association reconcile subsidiary loan records daily with the appropriate general ledger accounts?		
20.	Does a person who does not handle cash investigate reconciling items?		
21.	Does the association mail to borrowers, at least annually, a detailed statement of account balances and activity?		
22.	Does the association have a loan review section, or the equivalent?		
23.	Does the association retain loan records in accordance with their record retention policy and legal requirements?		
24.	Does the association microfilm, scan, or otherwise record new notes daily?		
25.	Does the association maintain records in sufficient detail to generate the following information by type of advance:		
	• The cost of funding loans?		
	• The cost of servicing loans, including overhead?		
	• The cost factor of probable losses?		
	• Profit margin for each loan program?		
26.	Overall, are the association's underwriting policies, procedures, and controls adequate to prevent unsafe and unsound lending practices?		
Com	ments		
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